

Quality Policy

Rugged Science, LLC and its employees are **committed** to providing our military and commercial customers with reliable, rugged embedded computers, ruggedized operator interface panels, ruggedized displays, and custom ruggedized solutions. Our goal is to become the industry preferred rugged solutions provider by delivering a high level of customer service, meeting all **contractual and regulatory requirements** within cost and schedule and developing lasting customer loyalty by **meeting or exceeding customer expectations**. We achieve this through **employee involvement, teamwork**, and adherence to the **highest ethical and quality standards**.

Customer satisfaction is critical to quality performance; therefore, we value input and active involvement from all stakeholders, including our employees, trusted suppliers, and customers, to **improve our processes, products, and services**.

We **ensure customer satisfaction** by meeting our contractual commitments, establishing and meeting internal **quality objectives**, and by **continually improving the effectiveness of our quality management system**.

Quality is the responsibility of every Rugged Science employee.

Jack A. Vogt
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